

CITY OF COUNCIL BLUFFS

BID FY19-34 INTEGRATED LIBRARY SYSTEM RFP

Questions are in black and answers and addenda from the City are in red. The following addenda and clarifications have been released by the City of Council Bluffs:

June 5, 2019

1. Our bids team would like to request a 2 week extension.

We appreciate your inquiry. The project owners are of the opinion that the timeframe in the solicitation is adequate and this request is being denied.

2. Also we have some concern about the 100 page limit to the response. It's my understanding that in preparing a thoughtful and thorough response to all of your functional requirements, the answers would be constrained by adhering to a low page count maximum. There are several sections that ask to describe how the system has ability with specific criteria which may limit the response with a page limit. We would like to have the ability if needed to include more info that the page limit response.

We appreciate your inquiry. The project owners are of the opinion that the 100 page limit in the solicitation is adequate and this request is being denied.

June 14, 2019

3. 2.3: what is your current method of payment

Online done through Paypal Payflow Gateway, In Library done though a credit card terminal.

4. 4.19: can you please explain what you mean rollback, you mean changes in the cataloging, or circulation rules

How easy is it to update a batch of records.

5. 9.2: what % of ILL is done through OCLC and SILO

100%

6. 11.6: Are you open to hosted solution

Yes. Firms may propose a hosted solution.

7. 5.23: which collection agency you currently signed up

None.

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8. 5.29: who is the vendor for your AMHS

3M for one and Bibliotheca for the other.

9. 12.4: it says 2 AMHS, are they in the same building or you have multiple branches

Same Building.

10. 13.3: in what format you will be providing data to new vendor (if it is not III), copy of the database or data exported in MARC and csv format

We will work the vendor to get the data in the format they require.

11. Do you use text, phone or email for patron notification, if yes, how and how many annually.

We use email and print, primarily email. We send Courtesy Notices 3 days before an Item is due, Hold Notices, Overdue Notices, Bills. This process is done daily. We do not keep track of how many so we don't have a annually number we send.

12. Do you have OPAC with rich content (book cover/reviews), is it by III or you subscribe directly with another vendor

We use both Baker + Taylor and Novelist.

June 14, 2019

13. On the pricing document on page 6 you are requesting pricing for Phone (analog & digital), email, and text messaging notification service. For the phone notification service, do you know how many Inbound and Outbound lines you want?

It may vary based on the system, but probably one line for each.

Respectfully,

Kim Riebe  
Purchasing Officer